

# MOURHAF AYMAN SABBAGH

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## Personal information:

- Place and date of birth: Damascus, Syria. 5th, Oct. 1987.
- Current Address: Doha, Qatar.
- Nationality: Syrian.
- Gender: male.
- Marital Status: Married.



## Contact information:

**E-Mail:**  
mourhaf.sabbagh@live.com

**Mobile:**  
Qatar: +974 3342 7340

## Summary:

- For the last 2 years I've worked as IT manager to build a solid IT infrastructure for entertainment and hospitality business that require a stable & smooth operation, as IT Manager I've provided efficient IT services to ensure smooth operation with 'zero' down time, and deliver high end tech that fits business requirements.
- Industries: Hospitality & Food Services, Malls & Retail, Construction, Financial Services.

## Experience (11 Years)

### **POWER INTERNATIONAL HOLDING**

**Role: Group IT Infrastructure Manager**

### ***Power International Holding***

**Qatar (June 2017 – Jan 2018)**

#### **Responsibilities:**

- Managing the infrastructure and datacenters for PIH and other 32 affiliated companies.
- Designing and implementing the infrastructure in projects sites and providing the required solutions that matching with project objectives.
- Maintaining all LLD & HLD documents and make sure it's up to date and matching with the as-built documents.
- Review business requirements and provide the best practice scenarios that match with business needs and budget.
- Managing projects and ensuring that the quality, performance & cost are complying with budget and standards, and committing to deadlines.
- IT Assets management & Assets life cycle assessment.
- Managing IT Service Desk and IT support operations in a way that ensure a better service delivery in minimal down time.
- Setting and monitoring all backup & Disaster recovery plans.
- Working on some major projects like Datacenter migration, Domain migration & AD syncing with O365.
- Managing all IT business applications and software licensing compliance.

### **AURA HOSPITALITY & FOOD SERVICES / PALMA GROUP**

**Role: IT Manager**

### ***Power International Holding***

**Qatar (Feb 2015 – June 2017)**

#### **Responsibilities:**

- Managing all IT & ELV related matters in 22 Brand (43 Outlet/Restaurant)
- Designing IT & ELV solutions including Structure Cabling, CCTV, AV & IPTV, POS, Wi-Fi, Servers & Storage and Backup solutions.
- Implementing IT & ELV projects as per business requirements ensuring **quality & cost** within the standards, **scalability**, and high **availability**.
- Network Infrastructure Design: design and implement network infrastructure in all locations and ensuring high availability and smooth operation cycle during working hours. (**Cisco, Avaya, Fortinet, Juniper, Ruckus**)
- System Infrastructure Design: running the outlets with solid clustered system infrastructure ensuring scalability & high availability and minimal down time. (**Windows Server 2016, HYPER V, HP Servers Gen8 & Gen9, HP MSA Storage, Symantec**)
- POS & ERP Implementation: **RM System (Restaurant Manager)** as FOH & **PIMS Profiles** as ERP.
- Implementing Audio Visual System, IPTV, Media Walls. (**Extron, Crestron, Arantia**)
- Surveillance System: implementing CCTV system with MOI regulations. (**Milestone, NUUO**)
- Mobile Applications: managing 2 mobile applications projects (**i-PEER LOYALTY APP**) & (**REMMAN CAFÉ DELIVERY APP**), preparing SAT & UAT scenarios, pre-launching & launching stages.
- Backup & Disaster Recovery plans.
- Update and backup Documentation, LLD& HLD drawings, HW & SW configuration documents.

### **URBACON CONTRACTING & TRADING**

**Role: Senior IT Officer**

### ***Power International Holding***

**Qatar (May 2012 – Feb 2015)**

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**MONETA - MONEY TRANSFER & EXCHANGE,**  
*Role: IT Manager.*

*Khoury Investment Group*  
Syria (Apr 2010 – Jan 2012)

**SAWA INTERNET SERVICE PROVIDER,**  
*Role: Technician, IT Supervisor.*

Syria (Oct 2008 – Apr 2010)

**KHOURY INVESTMENT GROUP,**  
*Role: IT Technician*

*Khoury Investment Group*  
Syria (July 2007 – Oct 2008)

## Projects: (7 Projects)

- **Time Laps Camera: 2018**
  - Supplying and installing 8 time laps camera for construction site, supported with Solar Panel system to empower the camera for 24 hour.
- **Al Mazrouah Majlis & Office: 2018**
  - Structure Cabling.
  - Wi-Fi.
  - CCTV for farm and office.
- **Aura Hospitality Outlets in Mall of Qatar: 2016-2017**
  - Designing Datacenter at Mall of Qatar.
  - Structure cabling and centralized network infrastructure for 24 outlet.
  - System Infrastructure, Clustering & Hyper V environment.
  - Centralized IPTV solution.
  - CCTV system with MOI regulations.
  - Audio Visual system.
- **Aura Hospitality/MEGAPOLIS ENTERTAINMENT CENTER: 2015**
  - CCTV system with MOI regulation.
  - Audio Visual system.
  - Wi-Fi Solution: Ruckus Wi-Fi supported with Purple Wi-Fi.
  - IPTV & Media wall screen.
  - Structure cabling for gaming area, offices & central production unit.
- **CARATI Showroom: 2012**
  - CCTV system for jewelry show room.
- **CHAM HOTELS: 2011**
  - Wi-Fi project to cover all of guest room, restaurants and lobby with Wi-Fi access.

## Mobile Application Projects:

- Remman Café Delivery Application
- i-Peer Loyalty Application

## Education:

- **Institute:** Intermediate Computer Engineering Institute, Damascus- Syria (2005 – 2007)  
**Major:** Diploma  
**Specialty:** Computer Engineering.

## Training & Certifications:

- **Cisco CCNA Data Center** (DCICN 640-911) & (DCICT 640-916) (2018)
- **CISM:** Certified Information Security Manager (2017).
- **Cisco CCNA:** (640-822 ICND1) & (640-816 ICND2) Interconnecting Cisco Networking Devices (2013).
- **Microsoft MCP , MCTS , MCSA , MCSE :**
  - (2824B course) Implementing **Microsoft® Internet Security and Acceleration Server 2006** (2007)
  - (5047 & 5049 course) Installing and Managing **Microsoft® Exchange Server 2007** and Managing Messaging Security (2007).

# *MOURHAF AYMAN SABBAGH*

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- (2279 course) Planning, Implementing, and Maintaining a Microsoft® Windows Server 2003 **Active Directory Infrastructure** (2007).
- (2277 course) Implementing, Managing, and maintaining a Microsoft® Windows Server 2003 infrastructure: **Network services** (2007).
- (2276 course) Implementing a Microsoft® Windows Server 2003 Network infrastructure: **Network Host** (2007).
- (2273 course) Managing and Maintaining a **Microsoft® Windows Server 2003 Environment** (2007)
- (5347course) Installing and Configuring Microsoft® **Windows Vista** (2007).

## **Language:**

- **Arabic:** Mother tongue
- **English:** Reading: Good      Writing: Good      Speaking: Good.

## **References:**

- **Alexander Trager:**
  - **Sr. Director of Operations, Aura Hospitality,**
  - **974 66030917,**
- **Other references are available upon request.**
- **Documents and certificates are available upon request.**

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