

Customer Feedback and Suggestions Form (Form 35)

Customer Information:		Date	
Name:			
Organization:		Email:	
Contact Number:		Address:	

Feedback Details:

1. How satisfied are you with the services provided by Alpha Analytics Limited? <ul style="list-style-type: none"> <input type="radio"/> Very Satisfied <input type="radio"/> Satisfied <input type="radio"/> Neutral <input type="radio"/> Dissatisfied <input type="radio"/> Very Dissatisfied 	2. Which service(s) did you use? <ul style="list-style-type: none"> <input type="radio"/> Asbestos Testing <input type="radio"/> Mould Testing
3. Please rate the following aspects of our service:	
Quality of Testing: <ul style="list-style-type: none"> <input type="radio"/> Excellent <input type="radio"/> Good <input type="radio"/> Fair <input type="radio"/> Poor 	Accuracy of Results <ul style="list-style-type: none"> <input type="radio"/> Excellent <input type="radio"/> Good <input type="radio"/> Fair <input type="radio"/> Poor
Timeliness of Service: <ul style="list-style-type: none"> <input type="radio"/> Excellent <input type="radio"/> Good <input type="radio"/> Fair <input type="radio"/> Poor 	Customer Service <ul style="list-style-type: none"> <input type="radio"/> Excellent <input type="radio"/> Good <input type="radio"/> Fair <input type="radio"/> Poor
4. How likely are you to recommend Alpha Analytics Limited to others? <ul style="list-style-type: none"> <input type="radio"/> Very Likely <input type="radio"/> Likely <input type="radio"/> Neutral <input type="radio"/> Unlikely <input type="radio"/> Very Unlikely 	6. Would you like to be contacted regarding your feedback? <ul style="list-style-type: none"> <input type="radio"/> Yes, please contact me. <input type="radio"/> No, I do not require further contact.
1. Please provide any specific comments or suggestions for improvement:	

Thank you for your feedback!

Your input is valuable to us and helps us improve our services. If you have any urgent concerns, please contact us directly at 0226496707 or admin@alphaanalytics.co.nz.

Laboratory Quality Manual			
Owner	Alpha Analytics Limited	Doc name	LQM-FORMS- Feedback and suggestion Form (Form 35)
Author	M.Tomson	Doc number	LQM/FORMS/Form 35
DOI	JUNE 2024	Version Number	V2